

## Collaborating Across Borders to Deliver Innovative Solutions for Financial Well-being

### Overview of the Client

The client is a pioneering technology company dedicated to innovating the financial relationships businesses have with their customers. Specializing in financial assessment, debt and insolvency, collections, payment, and lending, the client develops and delivers solutions that enhance financial well-being. Their innovations have improved the lives of millions while boosting engagement and outcomes in collections and recovery.

In 2022, the client began collaborating with Hengtian to enhance their tech infrastructure, streamline processes, and optimize service delivery. Leveraging our expertise in custom software development, the client achieved greater operational efficiency, fostering better financial health and outcomes for their customers.

### Partnership with Hengtian

Hengtian's Project Delivery Team worked extensively with the client, providing a full range of business services, including:

- 1) Development and maintenance of multiple platforms**
- 2) System migration and reconstruction**
- 3) Customer project delivery**
- 4) Technical support**



## Working in Partnership

Throughout the collaboration, Hengtian was responsive to the client's diverse needs, creating tailored solutions and providing ongoing technical support. The project delivery team drew on its extensive experience managing multinational teams and projects across Ireland, the United Kingdom, and Mauritius, ensuring the success of the partnership.

