



Backend Software Systems Dev for Luxury Online Retailer

Project

 Custom Software Development

 \$10,000,000 +

 Jan. 2023 - Ongoing

 Verified by Clutch

5.0



Quality 5.0

Schedule 5.0

Cost 5.0

Willing to Refer 5.0

The client is an internationally renowned, premier luxury off-price e-commerce company.

Hengtian has developed the backend software systems for the company. The team's tasks include documenting product requirements and design, creating Jira tickets, and developing the systems.

The Client

Introduce your business and what you do there.

I am the Technical Program Manager of a luxury online retailer.

The Challenge

What specific goals or objectives did you hire Hengtian to accomplish?

Software development for company's backend systems.

The Approach

Describe the scope of work in detail. Please include a summary of key deliverables.

Hengtian provides us the software and project management expertise to deliver a few of the key backend systems that integrated with our frontend website, and third party vendors. The deliverables include:

documenting product requirements

design docs

project timelines

JIRA ticket creation

development of the systems.

By 2023 peak season, Hengtian successfully delivered on time, which helped the company achieve the business goals.

The Outcome

What were the measurable outcomes from the project that demonstrate progress or success?

Hengtian has done an awesome job, I really would recommend Hengtian to everyone.

Describe their project management. Did they deliver items on time? How did they respond to your needs?

The team delivered the project on time. Their project management and communication skill is excellent! The team also responds to questions, requirement feedbacks in a very timely manner.

What was your primary form of communication with Hengtian?

Virtual Meeting.

Email or Messaging App.

The Feedback

"It has been a great experience working with the company. Their delivery efficiency is outstanding which shows the high level of expertise the engineers are. Additionally, I'm impressed by their communication skill. I trust engineers from Hengtian to directly interact with our internal stakeholders and they could always get things done really well. It has been a great experience working with the company. "

– – Technical Program Manager