

Leading Global Network Solutions Provider Selects Hengtian as Preferred IT Partner in Hangzhou

Overview of the Client

The client is a Fortune 500 Company and a leading global network solutions provider.

Services Provided

Hengtian and the client established partnership in 2009. Since then, their scope of cooperation has expanded rapidly. As the client's preferred partner in Hangzhou, Hengtian has provided the company with an integrated set of services including consulting, development, testing, product support, upgrade maintenance and technical support.

Services provided by Hengtian

- Training and consulting workshop on testing methodologies and workflow
- Development and testing of the CEO/CIO management information exchange platform
- Development and testing of the automated testing framework
- BI development and testing for the Global Clients Department

The Billing System of the Web Video Conferencing Products

- Diagnosis and restoration of downtime issues
- Development and testing of versions 1.0 and 2.0
- BI development of billing data
- Maintenance and system support

Web Video Conferencing Products

- Development and testing of the standard communication tools
- BI development and testing of version 11.0
- Development and testing of the conference' s client-side on the Blackberry 10 platform
- Development and testing of the conference' s client-side on the iOS platform
- User experience design
- Evaluation of the user experience of cloud web video conferencing

Voice of the Client

“This is a wonderful example of cross team and cross region collaboration with significant value.”

—Client Director of Global Delivery Center